

Abhinav Bharadwaj R

Chennai, Tamil Nadu, India



abhinavbharadwajr@outlook.in



+917200361295



[LinkedIn](#)



[Portfolio](#)

Summary

Experienced DevOps Engineer with a strong background in the Java technology stack, specializing in designing, developing, deploying, and supporting microservices-based solutions. Adept at leveraging DevOps practices to enhance deployment efficiency, ensure scalability, and empathize and security in cloud environments. Passionate about optimizing cloud environments to deliver robust and resilient services.

Skills

- **DevOps & Automation:** Docker, Kubernetes, Jenkins, Ansible, Terraform, OpenTofu
- **Cloud Platforms:** Microsoft Azure and Amazon Web Services (AWS)
- **Scripting & Programming:** Java, JavaScript, Python, Bash, Shell Scripting
- **Version Control & Collaboration:** Git, GitHub, Jira
- **Operating Systems:** Linux, Windows

Experience



DevOps Engineer

Servion Global Solutions | Oct 2021 - Present (3 years and 1 month)

- Leading Enhancements and CRs for existing IVR, IWS (Agent Workspace) Applications based on Java and Genesys Engage platform
- Implemented CI/CD pipeline using Jenkins to automate deployments to SIT and UAT environments.
- Implemented Git-based version control to efficiently organize and manage codebases within the customer's on-premises Atlassian Bitbucket repository, ensuring streamlined collaboration, versioning, and secure code management.
- Successfully implemented channel-level migration of SOAP-based Interaction system from Oracle SOA Suite 11g to SOA Suite 12c.



Site Reliability Engineer - Networking

Tejas Networks | Nov 2019 - Oct 2021 (1 year and 11 months)

- Recognised as “Best Partner Support Engineer” for Bharti Airtel Limited supporting SDH Network.
- Major works done on Tejas OEM Equipments across SDH, DWDM and OTN.
- Was part of various support activities across different ISPs like BSNL, Reliance Jio, Bharti Airtel, Vodafone-Idea and other in-house Service providers like PGCIL and RailTel Corporation etc.

Education



Bachelor's Degree, Computer Science and Engineering

Anna University | 2015 - 2019

Overall Grade : B+ | CGPA : 6.64



High School Degree, Computer Science

G. K. Shetty Vivekananda Vidyalaya Junior College | 2001 – 2015

Completed Schooling. Active volunteer and a keen student in observing experiments, Quick Learner, Perfectionist.

Licenses & Certifications



KodeKloud Certified: DevOps Engineer - KodeKloud

[2DF62E08D3B2 - 12 Factor App](#)

[2D03EADD2B88 - DevOps Pre-Requisite Course](#)

[0C3BC18A9977 - Fundamentals of DevOps](#)

[86EE7596E856 - Learning Linux Basics](#)

[9298452EA6A7 - Learning Shell Scripts](#)



Microsoft Certified: Azure Cloud Fundamentals - Microsoft

[I409-5382 - Azure Fundamentals](#)

[I413-0750 - Data Fundamentals](#)

[I429-3695 - Security, Compliance, and Identity Fundamentals](#)

[I431-0106 - Power Platform Fundamentals](#)

[I437-7293 - Azure AI Fundamentals](#)



Genesys Cloud Certified Partner (CCP) - Genesys

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Honors & Awards

Customer Delight Award - Servion Global Solutions

Oct 2023

Recognized as 'Customer Delight' for outstanding performance in Project delivery and support activities for Contact Center at Dubai Islamic Bank during FY'24 – Q1